

# Digital Applications for Shared Services

## Challenge

- 2.4 M open line items lying in the system worth 2.3 Billion \$
- Manual handling of write-off, write-back processes and refund processes
- Simplifying and streamlining the credit request and unbilled sales order processes

## Solution

Hyperautomation delivered for finance shared service processes leveraging SAP PI/PO and BPM built on UI5 for:

- Open item clearance
- Write-off and Write back
- Refund and credit process
- Unbilled sales order



## Business Impact



**2.3 Billion\$** Valued open line items processed

**100 %** Reduction in manual activity

**360°** View of end-to-end process