

PACCAR is a global technology leader in the design, manufacture and customer support of premium light, medium and heavy-duty trucks under the Kenworth, Peterbilt and DAF nameplates. PACCAR also designs and manufactures advanced diesel engines, provides financial services, information technology, and distributes truck parts related to its principal business.

Challenge

- Non-centralized manual processes for order management, freight management and bid management
- High cost and lack of clear visibility on planned routes, carriers of goods, planning of delivery for suppliers
- Customs management through emails

Integrated Transportation & Logistics Platform

Solution

- ✓ Integration of orders from legacy sources is the foundation of the centralization and harmonization of PACCAR North American logistics. In addition, functionalities on Transportation Portal provide the means for supplier interaction, standardization of expediting processes, yard management, crossdocking and master data collection. The third-party provider of track and trace, as well as tendering to carriers, along with various reports, such as supplier and carrier compliance and ASN metrics provides the needed real-time information about all shipments within the network.

Outcome

- As we move forward, we will have access to sources of data and processes that will allow us to be more strategic in the marketplace with better understanding of North American network. Orders from all source systems are now planned in a similar fashion proving that all orders could be managed using the same process. Our new portal is much more user friendly and is conducive to better supplier compliance. This expectation has proven itself as we completed a 12 week pilot with 15 supplier locations.



Business Impact

100%

Supplier shipment confirmation

20%

Reduction in time tracking

98%

Successful Order Integration

About Incture

We are a digital systems company and a community of passionate, purpose-led individuals seeking to enhance people's lives with technology. We deliver digital solutions including Cherrywork® digital applications and intelligent platforms and technologies with speed and at scale to address our customers' complex business challenges. We are one of the largest providers of Digital Applications and Technology Solutions on SAP Cloud Platform and SAP On-Premise Platform.

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