

A Japanese manufacturer of commercial vehicles manufacturing and selling nearly 2 million vehicles annually.

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## Challenge

- Manage availability of large fleet of commercial vehicles – Trucks for fleet owners with proactive maintenance
- Offer customers value by maximizing vehicle uptime and minimizing lifetime cost

# Cherrywork® Predictive Asset Analytics

## Solution

- ✓ Mobile Application on iOS and Android for fleet and user management
- ✓ Collection of Telemetry data with geo-location
- ✓ Predetermine upcoming failure with predictive analytics
- ✓ Integration with existing service relationship management application for better insights and management

## Outcome

- Minimize unexpected downtime of trucks which affects delivery schedules and regular operations
- Better input for product recalls and service campaigns
- Customer retention with better user experience



## Business Impact

**80%**

Reduction in cycle time for process completion

**20%**

Increase in employee engagement



## About Incture

We are a digital systems company and a community of passionate, purpose-led individuals seeking to enhance people's lives with technology. We deliver digital solutions including Cherrywork® digital applications and intelligent platforms and technologies with speed and at scale to address our customers' complex business challenges. We are one of the largest providers of Digital Applications and Technology Solutions on SAP Cloud Platform and SAP On-Premise Platform.

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